



Our Vision

A compassionate and just community that upholds the God-given worth and dignity of every human being.

Our Mission

We strengthen children, adults, families and communities by providing help, creating hope and serving all.

The last year at Catholic Community Services of Southern Arizona has brought a welcome return to more normal working conditions after the COVID pandemic. This has allowed CCS to more fully engage in the work we are called to do, which is to help those in need and bring hope back into their lives.

In this annual report, we share with you how we have provided help, created hope, and served all who have come to us this past year. We thank you wholeheartedly for all you have done and continue to do to make the work of Catholic Community Services possible.



Brian Connelly, CCS Foundation Board President; Tony Fonze, CCS Board Vice-President; Maryann Hockstad, CCS Board President; Marguerite D. Harmon, MS, CCS Chief Executive Officer; Most Rev. Edward J. Weisenburger, Bishop of Tucson

Providing Help. Creating Hope. Serving All.

That's what it means to be Catholic Community Services of Southern Arizona. People come to us in need, from all around and from all walks of life, and we help. And that help creates hope. And hope is a beautiful thing to behold.

We see it expressed all the time, and most powerfully after the deepest struggle, whether it's a domestic violence survivor decorating her new home, a young man with physical challenges who is eager for a job, or an asylum seeker getting on a plane with calm and confidence after a welcoming stay at Casa Alitas.

We hope you, as our donors and supporters, see it. We couldn't provide help and hope to all throughout southern Arizona without you! Thank you!



early childhood education · after-school and youth programs ·adoption and foster care services · substance abuse treatment for parents · in-home services to preserve families parenting aid · supervised visitation for children in foster care

Children and Youth



2,875 hours of enrichment and tutoring for children, youth and teens

> 191 foster children and 70 families supported

153 families supported

with visits and services to reduce abuse or neglect

345 supervised visits

for parents with 44 families with children in foster care

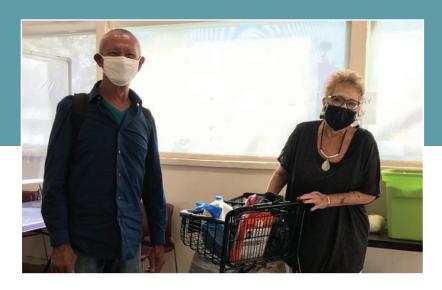
415 parents

supported in addiction treatment

Pio Decimo Center's Early Childhood Education program and the John Valenzuela Youth Center received a \$100,000 grant through Pima County to continue to safely provide services to children. The grant covered additional staffing and funding for computer and technology upgrades and for personal protective equipment and supplies to maintain clean and safe spaces for children. The Early Childhood Education program received additional grant funding and donations to increase scholarships for families returning to the workforce after the COVID-19 pandemic

behavioral health counseling · financial education and asset building tax preparation · housing counseling · transitional housing with case management and life skills development · low-income taxpayer clinic

Individuals and Families



7,416 hours of individual and group counseling

531 participants in financial education and asset building workshops

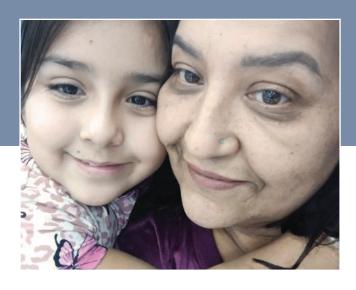
539 clients assisted in securing or retaining affordable housing

> 79 adults and children provided with transitional housing

18,646 federal and state tax returns filed, resulting in more than \$16.8 million refunded

Pio Decimo Center's Volunteer Income Tax Assistance program successfully filed 9,877 federal tax returns and 8,769 state returns for low- to moderate-income families during the 2022 tax season. Refunds for families filing their returns at the 23 CCS-sponsored sites throughout Southern Arizona totaled \$16,867,000 and included Child Tax, Recovery Rebate, Earned Income and Education credits. This annual program encourages families to use their refunds to save, pay down debt, or otherwise improve their financial outlook. To learn more or volunteer, contact Anna Burke at (520) 416-4757 or email annab@ccs-soaz.org.

People in Crisis



15,152 shelter nights for 497 adults and children

4,302 hours of community-based domestic violence services

2,646 hours of lay legal advocacy 1,136 families kept in their homes through rental assistance

> 2,759 people strengthened with emergency food and clothing

The Kolbe Society Detention Ministry has grown this year as jails, prisons and detention centers have opened after COVID-19 lockdowns. Volunteers conduct 14 services a week with some 500 participants. And with the support of parishes and the Diocese of Tucson, the Kolbe Society also coordinates between 40 and 50 small group meetings every week. No matter how many people show up for a service or small group meeting, the volunteers are always there. The Kolbe Society also provided rosaries, Bibles, and prayer books to their brothers and sisters in prison.

"In every corner of my place, I feel happy"



Kicked out of her home by her abusive husband, Griselda felt lost. Out on the streets with her family, she had nowhere to go, but hope prompted her to call Safe House. They welcomed her immediately, helped her feel safe and confident, and encouraged her to apply for their Rapid Rehousing program. Griselda and her family were soon able to move into a new apartment, with all the things they needed to make a home. Her advocate in the program helped her get a job as a housekeeper at a hotel, and then over the next twelve months, taught her to manage her finances so that she could remain in her apartment and become financially stable. Today, she is doing just that and looking forward to accomplishing more goals with her family. "In every corner of my place, I feel happy," said Griselda. "With my family, I can breathe again."

"It means so much"



Despite total vision loss and some hearing loss, Mary had stayed active and engaged in life—cooking, traveling, swimming, teaching, working, and advocating on issues that affected people with visual and hearing impairment. But as her hearing loss grew more profound, she knew she would become more isolated and less able to function, which would significantly change her quality of life. So she turned to Valley Center of the Deaf. They set her up with Braille-optimized devices that would allow her to stay connected with friends and access the world around her. Mary also received the help of a Support Service Provider to help her maintain her independence. With her SSP's help, she has learned tactile sign language as another way to communicate and is also able to get out, shop, and run errands. VCD has made a big difference in her life—allowing her to be engaged in the world, despite her sensory loss. "It means so much!"

People with Disabilities



20,309 interpreting hours to Deaf and Deaf-Blind clients in AZ and NM

162,368 hours of residential support to 37 people with disabilities

1,632 hours of counseling provided to 85 clients at Community Outreach Program for the Deaf

> 1,432 Support Service hours to 20 Deaf-Blind clients at Valley Center of the Deaf

2,931 hours of case management for 282 unduplicated clients at COPD and VCD

COPD's Summer Youth Employment program provides an encouraging and safe environment for youth with disabilities to learn the world of work and build future career goals. The thirteen youth that completed the program this year each worked 120 hours at places like Ace Hardware, Arts for All Inc, Boys and Girls Clubs, Habitat for Humanity, and Catholic Community Services. The youth learned soft job skills and workplace vocabulary, gained experience, and linked with COPD and employers for future opportunities in job training and placement.

Seniors



315,172 nutritious meals

124 seniors housed in safe, affordable housing

Weekly well-check visits for 1,744 clients

2,937 case management hours

22,467 hours of adult day health care

Last fall, the St. Jeanne Jugan Ministry with Elders reached out to seniors all over the diocese with virtual and in-person workshops on Advance Care Planning to help them prepare for medical decisions that will need to be made as they age. Also, as more nursing homes opened up after COVID, program coordinator Patsy Klein and volunteers resumed visits with residents and to those who are homebound or in hospice care, continuing to provide rosaries and seasonal prayer books for Advent and Christmas and Lent and Easter.

"I feel like a new man"



A young man suffering from chronic health conditions was living in horrible conditions. He was unable to take a shower for months due to physical constraints. His diet was very poor as he was only able to get food from the liquor store down the street. And he had only a worn t-shirt and tattered undergarments to wear. When the Community Living Program (CLP) learned of this young man's plight, they welcomed him into a group home. The first day, he was assisted with a warm shower and given new clothes. "That was awesome," he exclaimed. "I feel like a new man." CLP has also assisted him in seeing a doctor and meeting his health needs. This young man is now walking more, smiling more, and engaging with staff and his peers. He's reconnected with a brother he hasn't seen in over a year and is now hoping to find a job. He is truly a new man, and all because of the supportive services of CLP.

"God was going with her"



One afternoon at Casa Alitas, a young woman from French Guiana wandered the halls asking if anyone spoke French. She and her 4-year-old daughter needed help with travel arrangements to Boston, where the woman's sister lived, but language was proving to be a barrier. Thankfully, French-speaking volunteer Sister Irma Odabashian answered the woman's calls. Together, they contacted the sister in Boston and arranged travel, but Sister Irma could see that the woman and her child were not prepared for Boston's climate, wearing only thin clothes and inadequate shoes. She directed them to Casa Alitas' clothing bank and helped them find warm clothes to wear. Sister Irma then ran out to a nearby thrift store and brought back a bag and small purse for the woman to carry their papers and new clothes in. When the woman saw them, she began sobbing in gratitude. Sister Irma blessed and hugged her and sent the woman on her way, with the assurance that "God was going with her."

legal immigration and citizenship services · refugee resettlement social services for settled and older refugees · case management welcome center for migrants

Refugees and Migrants



129 legal services consultations provided 29 people gained permanent legal residency

11 legal residents

became U.S. citizens and another 19 were granted asylum

71 settled refugees

found new employment

47,699 migrants welcomed

at Casa Alitas from August 2021 to August 2022

Casa Alitas welcomes asylum seekers from around the world who have been released from Department of Homeland Security agencies. These guests are greeted warmly, offered food and water, screened for medical stability,

given a COVID test, and offered COVID vaccines. Guests can also shower, get a change of clothes and shoes, contact their families, and work with staff and volunteers to arrange their outbound travel to the destinations where they will await their asylum hearings. Guests are currently coming from Colombia, Brazil, Peru, Cuba, Venezuela, Nicaragua, Haiti, India, Russia, Afghanistan and Ukraine, with a few still arriving from Mexico and other Central American countries. To learn more, volunteer, or donate items needed for those on their journey, use this QR code.



A Long and Incredible Journey



It was 2015 when the first conversations began about building a medical respite center for Tucson's men and women experiencing homelessness. They were suffering terribly because they had no place to go to fully recuperate from serious illness or injury.

Sister Adele O'Sullivan, CSJ, who had started Circle the City, a medical respite center and healthcare provider for the homeless in Phoenix, approached Bishop Gerald Kicanas of Tucson about building a medical respite center in Tucson. That conversation set many more in motion, as CCS and later Bishop Edward Weisenburger of Tucson got behind the effort and brought together a wide coalition of people, government officials, faith communities, community organizations, and others to see how Tucson could make the center happen.

Now, seven years later, it is happening. At the groundbreaking for the center in May, Peg Harmon, CEO of Catholic Community Services, described the journey from 2015 to 2022 as "a long and incredible journey," one which forged amazing partnerships, particularly with El Rio Health, which will provide the medical care at the respite center; and the HS Lopez Family Foundation, which made a site available for the center at its Center of Opportunity campus. The campus already accommodates the Gospel Rescue Mission homeless shelter, El Rio Community Health Center, La Frontera Arizona, Department of Economic Security, and 30 other nonprofits that provide services for the homeless on-site.

The respite center is now under construction, and CCS hopes to welcome the community to the center's ribbon cutting and grand opening in the fall of 2023.







Most Reverend Edward J. Weisenburger, Bishop of Tucson, offered a prayer at the groundbreaking to bless the land on which the Medical Respite Center will be built.

Peg Harmon, CCS Chief Executive Officer; Most Rev. Edward J. Weisenburger, Bishop of Tucson; donor Ginny Clements; Sister Irma Obadashian, Sisters of St. Joseph of Carondelet; Diane Halle, Diane and Bruce Halle Foundation; Adele O'Sullivan, Circle the City founder; Maryann Hockstad, CCS Board President; and donor Tom Rogers took part in the groundbreaking.



A Place of Healing

Tucson's Medical Respite Center will be a place of healing, love, and hope for up to 48 homeless men and women every day, with the following amenities:

- Men's and women's dormitories
- Meals and special diet accommodations
- Medical care provided by El Rio Health
- Follow-up care and care management
- Recovery and peer support
- Accommodations for patient's pets
- Day rooms and an interfaith chapel
- Access to housing and social services

The center will serve more than 1,500 men and women experiencing homelessness annually, reducing costly emergency room visits, days of in-patient care, and hospital readmissions.

Help Complete the CCS Medical Respite Center

We are less than \$1 million away from meeting our \$6.8 million construction goal and welcome your gift or pledge to help us complete the center. We also have many naming opportunities available and have begun raising funds for our start-up operations and for endowments to support the program and facility maintenance in perpetuity. Please give to help those experiencing homelessness find a place of love and healing. Use the QR code below to be directed to CCS's online giving page or call Sandy Erickson at (520) 670-0854.



Peg Harmon to Retire After 45 Years of Service to CCS



After 45 years of outstanding service to Catholic Community Services of Southern Arizona and 23 years as its leader and face in the community, Marguerite "Peg" Harmon, will be retiring in January 2023.

"Throughout the years, Peg's talents and efforts have contributed to every one of Catholic Community Services' achievements," said Maryann Hockstad, president of the CCS Board of Directors. "Under [her] leadership, CCS has continued to grow and flourish, serving children, adults, families, and the community throughout Southern Arizona and in New Mexico. And she has ensured that the organization exemplifies what Matthew 25:35-36 calls us to do:

"For I was hungry and you gave me food, I was thirsty and you gave me drink, a stranger and you welcomed me, naked and you clothed me, ill and you cared for me, in prison and you visited me."

Bishop Edward Weisenburger wrote of Peg, "One might easily list buildings, programs, or vision as Peg's greatest accomplishment at CCS. I, however, would point to her ability to ground every task or project she led in her love for Jesus Christ, which I believe flowed from her experience of God's love for her. It is her faith witness that will endure and inspire well into the future."

"My wish for Peg as she approaches retirement is that the next phase of her life will be marked by length of years, good health, abundant love from family and friends, and the joy that flows from having responded well to what God has asked of her."



Dedication in Service for More Than Four Decades

Peg Harmon has spent her entire professional career enriching the lives of others through her work with Catholic Community Services. After graduating from the University of Pittsburgh, Peg earned a master's degree from the University of Arizona in 1976. As an intern, she began her fieldwork in the Community Outreach Program for the Deaf. She became the director of that program in 1977, when she officially joined CCS. By 1980, the Community Outreach Program for the Deaf had become its own agency within CCS, and Peg was its executive director.

With the benefit of Peg's incredible talents and personal commitment, the program grew into the Division of Disabled Persons, established at CCS in 1982, and which is known now as Deaf and Social Services and the Community Living Program.

In 1999, Peg became chief executive officer of CCS. Over the last 23 years, she has led CCS through growth, adding programs, serving the community, guiding employees and volunteers, and developing strategy in conjunction with the CCS Board of Directors. She also has seen CCS through many challenges, including steep budgets cuts at times and the COVID pandemic. Further, she has guided several capital campaigns, including the addition of the Angels Wing on the old St. Elizabeth's Health Center and the new Medical Respite Center. And just recently, she completed negotiations for a move to a new CCS headquarters building, which will position CCS for success long after her retirement.

While the list of Peg's professional achievements is impressive, her personal contributions to CCS have been immeasurable. There's no way to quantify her gifts of kindness, sincerity, warmth, and vision.

CCS will be honoring Peg with a retirement reception on the afternoon of January 17, 2023, at the Pastoral Center at Cathedral Square, 192 S. Stone Avenue in Tucson. All are welcome to attend.

"Ecclesiastes 3:1-15 (and the 1965 pop song from The Byrds!) tells us there is a "time for everything" and a season for everything. We are reminded that events in the world and in our lives have an "appointed time."

"After much praying, I understand that this is the right time for me to leave my life-long work and retire.... There is much for which I am grateful and many reasons for me to rejoice. You, my friends and colleagues, who have been part of my life in the past, part of my life now, and part of the life of Catholic Community Services, are a reason for both celebration and gratitude....You have enriched my life in ways that I will take with me through the next steps of my journey."

—from Peg's letter to friends and colleagues

The Leadership Fund

In honor of Peg Harmon's 45 years of dedicated service and leadership, we invite you to donate to the Catholic Community Services Leadership Fund. This fund will support leadership development among CCS's staff and potential leaders.

To donate, use the QR code below to be directed to CCS's online giving webpage or call Sandy Erickson at (520) 670-0854.



That's you!

Volunteers, Donors and Supporters

Volunteer Jessie Johnson

Jessie Johnson began volunteering at Daybreak in Yuma right when the staff members needed her most. The



"I am

adult day health center was short-staffed, putting extra demands on staff while also making it difficult for them to take time off. There was even talk of closing the program, but Jessie stepped in and became a valued volunteer the program could rely on.

Jessie quickly learned the center's processes so she could help the staff and participants. She managed sanitation schedules, provided companion care, washed dishes, served meals and snacks, signed participants

and visitors in and out, assisted with activities, and just generally helped wherever she could.

Without a doubt, Jessie's presence eased the strain on staff and allowed them to provide Daybreak participants the direct care they required, expected, and deserved. Over about three months, Jessie provided over 400 volunteer hours—all while saying, "It's my pleasure. I am happy to help." Jessie, we can't thank you enough!

Donor John Lohse

John Lohse contributes in every way to CCS, donating his time, talent, and treasure. He has served on the CCS Board of Directors since 2015 and has helped Pio Decimo Center in numerous ways as a donor and volunteer fundraiser, mentor, and consultant.

When it comes to giving, John is motivated by seeing how his gifts help people. "It helps with turkeys at Thanksgiving, with food boxes for kids and their families...the same kids you see in pre-school and after-school programs. I see the difference it makes every time I'm there."



"As much as you give, you get more out of

The same applies for his giving for the Medical Respite Center. "I see the homeless come into Pio to get their food for the day and know they are sleeping on the streets....It's really going to help people."

John encourages people to give and get involved. "Every time you get involved, you realize the impact it has, and you feel good and want to help more.... As much as you give, you get more out of it."

Circle of Light

IRREVOCABLE PLANNED GIFTS

Antisco "Buzz" Baker Therese Velasco Berg Robert and Sylvia Gergen John J. Kronner†

Circle of Faith

REVOCABLE PLANNED GIFTS

David Fraser Tom and Karen Hall Chris and Marguerite Harmon Ted and Jeanne Hasbrook Maryann Hockstad Rev. Joseph A. Lombardo Tom and Liz McMahon Norman and Rebecca Rebenstorf Eugene and Louise Sander Regina Sasseen and Reece McNiel William Supplee Joan Tarke† and Daniel Sweet

Circle of Love

CUMULATIVE GIVING OF \$100,000 AND ABOVE

Allende Foundation Charles A. Anderson Trust Angel Charity for Children, Inc. Arizona Community Foundation Estate of Elizabeth Brault Estate of Nancy Brua Calistri Family Foundation Catholic Foundation for the Diocese of Tucson Michael and Susan Cavender Iim and Vicki Click David J. Clopine Trust Cochise County Senior Meal Fundraising Group Frederick Gardner Cottrell Foundation COVID-19 Community Support Fund held at the Community Foundation for Southern Arizona Terry and Peggy DeWald Eaglet Fund held at the Community Foundation for Southern Arizona eegee's Diane and Bruce Halle Foundation Frank Higney and Anita Claney Connie Hillman Family Foundation Ed and Suzanne Irving Estate of Lawrence B. Kaiser KCTC/Forgach Tennis Tournament Koch Foundation, Inc. Frank and Janet Marcus

Estate of Richard O. Martin Margaret E. Mooney Foundation Estate of Claude Nagle O'Rielly Family Foundation **ORFA** Foundation Elizabeth Ann Parkman Foundation Deacon Gary and Barbara Pasquinelli The Pocono Foundation Peter P. and Kathryn L. Popernack Family Trust Raskob Foundation Tom Rogers and Ginny Clements William and Mary Ross Foundation Schuettinger Charitable Trust II Edmund and Beatriz Schweitzer Shamrock Foundation May and Stanley Smith Charitable Trust Southwest Catholic Health Network St. Joseph Catholic Healthcare **Endowment Fund** Mary Pat Sullivan Dave Thomas Foundation for Adoption Daniel and Patricia Torrington Tucson Electric Power Philanthropic Fund Del E. Webb Foundation Ted and Elaine Welp† Estate of Father

If we have inadvertently omitted your name or listed you incorrectly, please accept our sincere apology and notify Sandy Erickson at (520) 670-0854.

Norman M. Whalen, Ph.D.

Administration and Agency/Program Leadership

CCS CORPORATE **LEADERSHIP**

Chief Executive Officer Marguerite D. Harmon, MS

Chief Financial Officer Jesus Fernandez, CPA

Corporate Executive Director, Human Resources Catherine Coulter, SPHR, SHRM-SCP

Corporate Executive Director, Development Joe Leisz, CFRE

Corporate Executive Director, Operations Tony Pennacchio, MBA

AGENCY DIRECTORS

Executive Director, Medical Respite and Community Living Program Suzanne Bond

Executive Director, Casa Alitas and Information Technology Teresa Cavendish

Executive Director, Yuma Evita Mendez-Counts

Executive Director, Pio Decimo Center George Rushing II

Executive Director, Deaf & Social Services Beverly "L'Don" Sawyer

Catholic Community Services of Southern Arizona, Inc.

Board of Directors, 2022-2023

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Joseph Waterford Community Outreach Program for the Deaf Frank Oroszco Valley Center of the Deaf

Annette Reichman

Pio Decimo Center Richard Montano

CCS - Yuma

Catholic Community Services Foundation, Inc.

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Catholic Community Services of Southern Arizona, Inc. Consolidated Statement of Activities | Year Ended June 30, 2022

DEVENILE	DIAN 2	OTHED	SUPPORT:
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Government Fees and Grants	\$17,382,642
Program Service Fees	\$3,023,201
Indirect Public Support	\$884,707
Contributions	\$2,145,896
In-Kind Contributions	\$1,267,909
Annual Catholic Appeal	\$415,100
Investments and Other Income	-\$ <i>7</i> 1,809
Total Revenue	\$25,047,646

EXPENSES

Total Expenses	\$26,576,220
Administration	\$3,954,255
Fund Raising	\$250,348
Program Services	\$22,371,616

Funds Available (Used)	
for Program Services	-\$1,528,573

Beginning Net Assets	\$18,111,129
Ending Net Assets	\$16,420,759

PROGRAM SERVICES

Total Program Services	\$22,371,616
Other Programs	\$3,634,371
Aging and Nutrition	\$3,462,140
Family and Children's Services	\$6,660,789
Services for the disabled	\$8,614,315

We answer the call others may not hear.



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This annual report meets the reporting requirements of numerous grantors in a cost-effective manner.

Thank you to those whose talents and generosity have made its production possible:

Ruth Liljenquist Pagán for writing and editing Theresa Reindl Bingham for graphic design Bob Bingham and Jay Rochlin for photography Arizona Lithographers for printing

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