

children

youth

individuals

families

seniors

refugees

migrants

people with disabilities

Thriving



CATHOLIC COMMUNITY SERVICES
OF SOUTHERN ARIZONA, INC.

2020 - 2021 Annual Report

The last year at Catholic Community Services of Southern Arizona was unlike any other. COVID-19 disrupted the life of our organization, just as it disrupted the lives of the people we serve. But in the midst of all this, we developed new ways to serve and found new opportunities to help. And amazingly, despite the circumstances, we saw many people thrive.

In this annual report, we share with you how we have provided help, created hope and helped people prosper this past year. We also thank you wholeheartedly for all you have done and continue to do to support and sustain us in our mission.



Richard Koo, CCS Board President; Louann Costa, CCS Foundation Board President; Marguerite D. Harmon, MS, CCS Chief Executive Officer; Most Rev. Edward J. Weisenburger, Bishop of Tucson

thriving: *v.*

“progressing toward or realizing a goal”

thriving: *adj.*

“prospering, flourishing, succeeding”

One could say that we at Catholic Community Services of Southern Arizona are “thriving for thriving.” We put our efforts, skills, and dedication into helping people prosper in life.

Many people come to us barely surviving. They are just hanging on, trying to keep their heads above water, whether it’s physically or emotionally, or with their finances, relationships or circumstances.

But they are eager for relief, for change, for growth. In this moment of opportunity, we work together toward something better.

Then, when the relief has come, the changes have been made, and the steps have been taken, they arrive at a new place—where they can enjoy the fruits of the efforts we have made together.

That is thriving.

How do we describe people who are thriving?

What are the stories they tell?

Turn the page and you’ll see.

happy, growing, flourishing

Children and Youth

early childhood education · after-school and youth programs
adoption and foster care services · substance abuse treatment for parents
in-home services to preserve families · parenting aide
supervised visitation for children in foster care

2,200
hours of enrichment and tutoring
for children and youth

103
foster children and
71 foster families supported

3,489
visits to families to
reduce abuse or neglect

633
supervised visits for parents
with children in foster care

44
parents supported in
addiction treatment



In partnership with the City of Tucson, Catholic Community Services operated a childcare scholarship program for families impacted by the COVID-19 pandemic. The program helped keep 1,384 children from 648 families enrolled in their early childhood and after-school education programs.

healthy, strong, secure

Individuals and Families

behavioral health counseling · financial education and asset building
tax preparation · housing counseling
transitional housing with case management and life skills development
low-income taxpayer clinic

3,196
hours of counseling

731
participants in financial education
and asset building workshops

518
clients assisted in securing/retaining
affordable housing

78
adults and children provided
with transitional housing



18,002
tax returns filed, resulting in
\$17,264,911 refunded

Pio Decimo's Volunteer Income Tax Assistance program enlists IRS-certified volunteers in providing no-cost tax services to low- and middle-income individuals and families. This annual program helps families file for valuable tax credits and encourages them to use their refunds to save, pay down debt, or otherwise improve their financial situation.

supported, strengthened, healed

People in Crisis

domestic violence services and emergency shelter
rapid re-housing · emergency food and clothing · eviction prevention
prison ministry and re-entry program



10,775

shelter nights for
392 adults and children

4,013

hours of community-based domestic
violence services

1,918

hours of lay legal advocacy

1,341

families kept in their homes
through rental assistance

2,662

households strengthened with
emergency food and clothing

During the worst months of the pandemic, many families were in crisis after losing employment. Without income, they could not pay rent. Through our eviction prevention program funded by the City of Tucson and the State of Arizona, we provided \$1,059,181 of rental and utility assistance between October 2020 and January 2021, keeping 1,341 families in their homes.

“I feel like the old Yakima again”



After a life-altering traumatic event, Yakima experienced flashbacks, depression and anxiety and found herself isolating from others and losing her sense of self. She knew this wasn't healthy and wanted to heal from what kept her re-experiencing trauma. She sought counseling services at Catholic Community Services, where she found a compassionate counselor, who provided the support she needed to safely move forward. Now, having completed counseling, she says, “I feel like the old Yakima again.” She is more active with friends and family and has improved her relationship with her children. She no longer focuses on the negativity that can happen in life, but uses her inner strength and her faith in God to keep her heart open and continue moving forward.

“We are safe We are free”



When I left my abusive relationship, I left with three children, a suitcase, and a backpack for each of us. No plan. No money. Only a tip that led us to Safe House, where we were welcomed and provided with shelter, food, clothes, and most of all, the resources and support to get back on track. With their help, I healed, got a job, enrolled my children in school, and eventually secured a housing grant that would allow me to provide a safe and loving home for my family. Safe House provided basic necessities for our new home and even made sure we could celebrate Thanksgiving and Christmas with food and presents for the entire family. The Safe House staff continue to check in with me. I always tell them we are fine, and it feels so good to say that. We are safe. We are stable. We are free from domestic violence.

independent, communicating, contributing

People with Disabilities

interpreting · behavioral health counseling · case management
residential support services · vocational services
communication technology assistance



17,122
interpreting hours

162,368
hours of residential support to people with disabilities

386
case management clients

356
assisted in finding employment

96
counseling clients

Valley Center of the Deaf augmented its shopping program by having sign language students teach deaf and hard-of-hearing seniors how to use online shopping apps as a way to expand their access to food and medicine. This intergenerational activity gave sign students the opportunity to practice their signing skills and also share their tech savvy with seniors who need help navigating online shopping opportunities.

healthy, active, supported

Seniors

case management · meals for low-income seniors
affordable housing · adult day health program
St. Jeanne Jugan Ministry with Elders · socialization activities

314,106
nutritious meals

126
seniors housed in
safe, affordable housing

weekly well-check visits for
1,794
clients

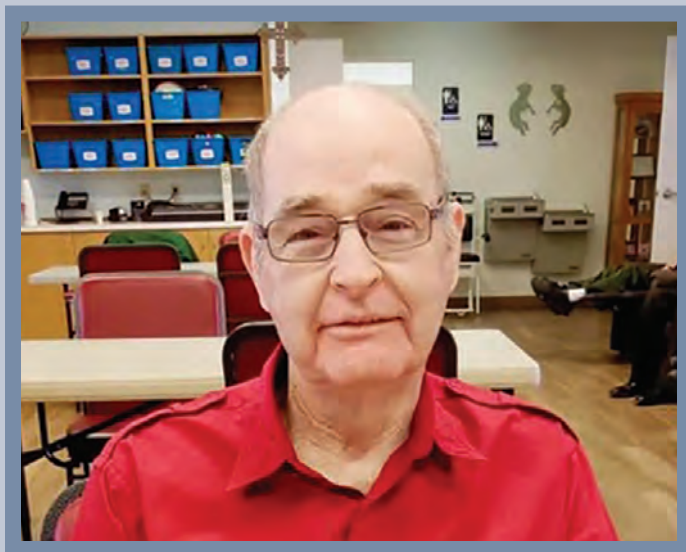
3,187
case management hours

6,521
hours of adult day health care



The St. Jeanne Jugan Ministry with Elders had to be creative this past year to meet the needs of Catholic seniors in nursing homes closed to the public due to COVID-19. The ministry delivered rosaries, prayer cards, and reflection books to be distributed by staff to residents, with special holy card bags delivered for Advent/Christmas and Lent/Easter. These little efforts were greatly appreciated during a very lonely time for many seniors.

“Daybreak has been a godsend”



After seizures left Charlie struggling with tasks like dressing himself, walking, and eating, his wife Maryann became his caregiver; but after a year and a half of 24-hour care, she was exhausted and dealing with her own health issues. Charlie still had a long way to go in his recovery, was showing signs of Alzheimer's, and appeared to be declining as he became depressed. When Maryann asked Charlie about going to Daybreak, he said, “I’ll go because you need me to go.” She did need him to go, but he needed it, too. Within three weeks, Maryann saw that he was walking better, looking brighter, and laughing. Today, he looks forward to his days at Daybreak. He especially enjoys dress-up days, holiday celebrations and riding the stationary bike. For Maryann, “Daybreak has been a godsend, as I don’t know what I would have done. This has literally offered us life back again.”

“A Thank You to Everyone”



Six years ago, Iqbal and her husband arrived in the United States after fleeing war and civil unrest in Iraq years earlier. They had endured many hardships in their long journey and were grateful to find a new home in Tucson. But like many older refugees, they were wearied by loss and struggle and daunted at the task of rebuilding their lives in the United States. Pio Decimo Center’s Services for Older Refugees Program was just what they needed. Their case worker helped them find low-income housing and assisted with rent and food, but also comforted them and helped them gain peace and hope. Today, Iqbal is happy to share her recent accomplishment of becoming a U.S. citizen, which she celebrated with all her friends at Pio Decimo Center, thanking everyone who provided her service and support.

welcomed, integrated, hopeful

Refugees and Migrants

legal immigration and citizenship services · refugee resettlement
social services for settled and older refugees · case management
welcome center for migrants

146

legal services
consultations provided

43

people gained permanent
legal residency

19

legal residents became
U.S. citizens

62

settled refugees found
new employment

22,000+

migrants welcomed at Casa Alitas since August 2019



Casa Alitas welcomes asylum seekers released from Department of Homeland Security agencies. These guests are greeted warmly, offered food and water, screened for medical stability, given a COVID test, and offered COVID vaccines.

Guests also have a chance to shower, select a change of clothing and shoes, contact their families, and work with staff and volunteers to arrange their outbound travel to the destinations where they will await their asylum hearings.

compassionate, generous, faithful

Donors and Supporters

We could not fulfill our mission without the support of wonderful people who give of their time and substance. That's you!

Circle of Light

IRREVOCABLE PLANNED GIFTS

Therese Velasco Berg
Robert and Sylvia Gergen
John J. Kronner†

Circle of Faith

REVOCABLE PLANNED GIFTS

Tom and Karen Hall
Chris and Marguerite Harmon
Ted and Jeanne Hasbrook
Rev. Joseph A. Lombardo
Tom and Liz McMahon
Norman and Rebecca Rebenstorf
Eugene and Louise Sander
Regina Sasseen and Reece McNiel
William Supplee
Joan Tarke† and Daniel Sweet

Circle of Angels†

REALIZED PLANNED GIFTS

Brian Bentley
John Damien Hoek
Claude Nagle

Circle of Love

CUMULATIVE GIVING OF \$100,000 AND ABOVE

Charles A. Anderson Trust
Angel Charity for Children, Inc.
Arizona Community Foundation
Estate of Elizabeth Brault
Estate of Nancy Brua
Calistri Family Foundation
Catholic Foundation
for the Diocese of Tucson
Michael and Susan Cavender
Jim and Vicki Click
David J. Clopine Trust
Cochise County Senior Meal
Fundraising Group
Frederick Gardner Cottrell
Foundation
COVID-19 Community Support
Fund held at the Community
Foundation for Southern Arizona
Terry and Peggy DeWald
Eaglet Fund held at the Community
Foundation for Southern Arizona
eegee's
Diane and Bruce Halle Foundation
Connie Hillman Family Foundation
Ed and Suzanne Irving
Estate of Lawrence B. Kaiser
KCTC/Forgach Tennis Tournament
Koch Foundation, Inc.
Frank and Janet Marcus

Estate of Richard O. Martin
Margaret E. Mooney Foundation
O'Rielly Family Foundation
ORFA Foundation
Elizabeth Ann Parkman Foundation
Deacon Gary and Barbara Pasquinelli
The Pocono Foundation
Peter P. and Kathryn L. Popernack
Family Trust
Raskob Foundation
Tom Rogers and Ginny Clements
William and Mary Ross Foundation
Edmund and Beatriz Schweitzer
Shamrock Foundation
May and Stanley Smith
Charitable Trust
Southwest Catholic Health Network
St. Joseph Catholic Healthcare
Endowment Fund
Mary Pat Sullivan
Dave Thomas Foundation
for Adoption
Tucson Electric Power
Philanthropic Fund
Del E. Webb Foundation
Ted and Elaine Welp†
Estate of Father Norman
M. Whalen, Ph.D.

If we have inadvertently omitted your name or listed you incorrectly, please accept our sincere apology and notify Sandy Erickson at (520) 670-0854.

† denotes deceased

Catholic Community Services of Southern Arizona, Inc.
 Results of Annual Operations* | Year Ended June 30, 2021

REVENUES AND OTHER SUPPORT:

| | |
|------------------------------|---------------------|
| Government Fees and Grants | \$16,946,828 |
| Program Service Fees | \$2,807,638 |
| Indirect Public Support | \$721,430 |
| Contributions | \$2,632,505 |
| In-Kind Contributions | \$708,406 |
| Annual Catholic Appeal | \$524,999 |
| Investments and Other Income | \$3,663,418 |
| Total Revenue | \$28,005,224 |

EXPENSES

| | |
|-----------------------|---------------------|
| Program Services | \$20,379,639 |
| Fund Raising | \$181,302 |
| Administration | \$4,171,933 |
| Total Expenses | \$24,732,874 |

| | |
|--|--------------------|
| Funds Available (Used) for Program Services | \$3,272,349 |
|--|--------------------|

PROGRAM SERVICES

| | |
|--------------------------------|---------------------|
| Services for the Disabled | \$8,177,838 |
| Family and Children's Services | \$7,789,884 |
| Aging and Nutrition | \$3,120,710 |
| Other Programs | \$1,291,207 |
| Total Program Services | \$20,379,639 |

**These figures have not yet been audited.*

Administration and Agency/Program Leadership

CCS Corporate Leadership

Chief Executive Officer

Marguerite D. Harmon, MS

Chief Financial Officer

Jesus Fernandez, CPA

Operations Director

Teresa Cavendish

Human Resources Director

Catherine Coulter

Executive Director

Suzanne Bond

Agency and Program Directors

CCS – Child Welfare

Lillian Downing, Associate Director

CCS – Deaf & Residential Services

Tom Gale, COPD Associate Director

Karmen Johnson,

Community Living Associate Director

Jessica Winchester,

Vocational Associate Director

Cindy Walsh, VCD Associate Director

Larry Rhodes, COPD New Mexico

Associate Director

CCS – Pio Decimo Center

George Rushing II, Executive Director

CCS – Yuma, Gila Aging, Domestic Crisis

Shelters in Cochise and Yuma Counties,

Counseling

Evita Mendez-Counts, MA,

Executive Director

Catholic Community Services of Southern Arizona, Inc.

Board of Directors, 2021-2022

Officers

Maryann Hockstad, *president*

Anthony (Tony) R. Fonze, *vice president*

Fernando Barraza, *treasurer*

Patricia Torrington, *secretary*

Richard Koo, *immediate past president*

Mary E. Cochran, MD, MPH,

member at large

Howard Richard, *member at large*

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David Ball

Brian Connelly

Louann Costa

Elena B. Bellizzi d'Autremont

Charles Geoffrion

Robert Gonzalez

Alex Horvath

Christine Krikliwy

John Lohse

Maria Elena McElroy

Martha Moore-Monroy

Anne Terry Morales, Chancellor

Sister Irma Odabashian, CSJ

Kimberly O'Hagan

Cicely O. Parseghian

Agency Representatives

CCS – Sierra Vista

Maryann Hockstad

CCS – Yuma

Joseph Waterford

Deaf & Residential Services

Cliff Rowley

Pio Decimo Center

Vincent Boyen

Catholic Community Services Foundation, Inc.

Board of Directors, 2021-2022

Officers

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Katie Maglaya, *treasurer*

Maureen Roll, *secretary*

Louann Costa, *immediate past president*

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Charles Geoffrion

Marguerite D. Harmon, MS

Maryann Hockstad

Lisa Jamison

Carissa Krautscheid

John Lohse

Sister Irma Odabashian, CSJ

Patricia Torrington

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Ginny Bargull

Jim Click, Jr.

Scott Goering, Esq.

Ed Irving

Czarina López

Allan Norville

Buck O'Rielly

Deacon Gary Pasquinelli

Jim Ronstadt



Our Vision

A compassionate and just community that upholds the God-given worth and dignity of every human being.

Our Mission

We strengthen children, adults, families and communities by providing help, creating hope and serving all.



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(520) 623-0344 | Outside Tucson: 800-234-0344 | website: www.ccs-soaz.org

This annual report meets the reporting requirements of numerous grantors in a cost-effective manner.

Thank you to those whose talents and generosity have made its production possible:

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