The last year at Catholic Community Services of Southern Arizona was unlike any other. COVID-19 disrupted the life of our organization, just as it disrupted the lives of the people we serve. But in the midst of all this, we developed new ways to serve and found new opportunities to help. And amazingly, despite the circumstances, we saw many people thrive.

In this annual report, we share with you how we have provided help, created hope and helped people prosper this past year. We also thank you wholeheartedly for all you have done and continue to do to support and sustain us in our mission.

Richard Koo, CCS Board President; Louann Costa, CCS Foundation Board President; Marguerite D. Harmon, MS, CCS Chief Executive Officer; Most Rev. Edward J. Weisenburger, Bishop of Tucson
thriving: **v.**
“progressing toward or realizing a goal”

thriving: **adj.**
“prospering, flourishing, succeeding”

One could say that we at Catholic Community Services of Southern Arizona are “thriving for thriving.” We put our efforts, skills, and dedication into helping people prosper in life.

Many people come to us barely surviving. They are just hanging on, trying to keep their heads above water, whether it’s physically or emotionally, or with their finances, relationships or circumstances.

But they are eager for relief, for change, for growth. In this moment of opportunity, we work together toward something better.

Then, when the relief has come, the changes have been made, and the steps have been taken, they arrive at a new place—where they can enjoy the fruits of the efforts we have made together.

*That is thriving.*

How do we describe people who are thriving?
What are the stories they tell?

*Turn the page and you’ll see.*
Children and Youth

early childhood education · after-school and youth programs
adoption and foster care services · substance abuse treatment for parents
in-home services to preserve families · parenting aide
supervised visitation for children in foster care

2,200
hours of enrichment and tutoring
for children and youth

103
foster children and
71 foster families supported

3,489
visits to families to
reduce abuse or neglect

633
supervised visits for parents
with children in foster care

44
parents supported in
addiction treatment

In partnership with the City of Tucson, Catholic Community Services operated a childcare scholarship program for families impacted by the COVID-19 pandemic. The program helped keep 1,384 children from 648 families enrolled in their early childhood and after-school education programs.
healthy, strong, secure

Individuals and Families
behavioral health counseling · financial education and asset building
tax preparation · housing counseling
transitional housing with case management and life skills development
low-income taxpayer clinic

3,196 hours of counseling

731 participants in financial education and asset building workshops

518 clients assisted in securing/retaining affordable housing

78 adults and children provided with transitional housing

18,002 tax returns filed, resulting in $17,264,911 refunded

Pio Decimo’s Volunteer Income Tax Assistance program enlists IRS-certified volunteers in providing no-cost tax services to low- and middle-income individuals and families. This annual program helps families file for valuable tax credits and encourages them to use their refunds to save, pay down debt, or otherwise improve their financial situation.
People in Crisis

domestic violence services and emergency shelter
rapid re-housing · emergency food and clothing · eviction prevention
prison ministry and re-entry program

During the worst months of the pandemic, many families were in crisis after losing employment. Without income, they could not pay rent. Through our eviction prevention program funded by the City of Tucson and the State of Arizona, we provided $1,059,181 of rental and utility assistance between October 2020 and January 2021, keeping 1,341 families in their homes.
After a life-altering traumatic event, Yakima experienced flashbacks, depression and anxiety and found herself isolating from others and losing her sense of self. She knew this wasn't healthy and wanted to heal from what kept her re-experiencing trauma. She sought counseling services at Catholic Community Services, where she found a compassionate counselor, who provided the support she needed to safely move forward. Now, having completed counseling, she says, “I feel like the old Yakima again.” She is more active with friends and family and has improved her relationship with her children. She no longer focuses on the negativity that can happen in life, but uses her inner strength and her faith in God to keep her heart open and continue moving forward.

When I left my abusive relationship, I left with three children, a suitcase, and a backpack for each of us. No plan. No money. Only a tip that led us to Safe House, where we were welcomed and provided with shelter, food, clothes, and most of all, the resources and support to get back on track. With their help, I healed, got a job, enrolled my children in school, and eventually secured a housing grant that would allow me to provide a safe and loving home for my family. Safe House provided basic necessities for our new home and even made sure we could celebrate Thanksgiving and Christmas with food and presents for the entire family. The Safe House staff continue to check in with me. I always tell them we are fine, and it feels so good to say that. We are safe. We are stable. We are free from domestic violence.

“I feel like the old Yakima again”

“We are safe …. We are free”
Valley Center of the Deaf augmented its shopping program by having sign language students teach deaf and hard-of-hearing seniors how to use online shopping apps as a way to expand their access to food and medicine. This intergenerational activity gave sign students the opportunity to practice their signing skills and also share their tech savvy with seniors who need help navigating online shopping opportunities.
The St. Jeanne Jugan Ministry with Elders had to be creative this past year to meet the needs of Catholic seniors in nursing homes closed to the public due to COVID-19. The ministry delivered rosaries, prayer cards, and reflection books to be distributed by staff to residents, with special holy card bags delivered for Advent/Christmas and Lent/Easter. These little efforts were greatly appreciated during a very lonely time for many seniors.
Six years ago, Iqbal and her husband arrived in the United States after fleeing war and civil unrest in Iraq years earlier. They had endured many hardships in their long journey and were grateful to find a new home in Tucson. But like many older refugees, they were wearied by loss and struggle and daunted at the task of rebuilding their lives in the United States. Pio Decimo Center’s Services for Older Refugees Program was just what they needed. Their case worker helped them find low-income housing and assisted with rent and food, but also comforted them and helped them gain peace and hope. Today, Iqbal is happy to share her recent accomplishment of becoming a U.S. citizen, which she celebrated with all her friends at Pio Decimo Center, thanking everyone who provided her service and support.

After seizures left Charlie struggling with tasks like dressing himself, walking, and eating, his wife Maryann became his caregiver; but after a year and a half of 24-hour care, she was exhausted and dealing with her own health issues. Charlie still had a long way to go in his recovery, was showing signs of Alzheimer’s, and appeared to be declining as he became depressed. When Maryann asked Charlie about going to Daybreak, he said, “I’ll go because you need me to go.” She did need him to go, but he needed it, too. Within three weeks, Maryann saw that he was walking better, looking brighter, and laughing. Today, he looks forward to his days at Daybreak. He especially enjoys dress-up days, holiday celebrations and riding the stationary bike. For Maryann, “Daybreak has been a godsend, as I don’t know what I would have done. This has literally offered us life back again.”
welcomed, integrated, hopeful

Refugees and Migrants
legal immigration and citizenship services · refugee resettlement social services for settled and older refugees · case management welcome center for migrants

146
legal services consultations provided

43
people gained permanent legal residency

19
legal residents became U.S. citizens

62
settled refugees found new employment

22,000+
migrants welcomed at Casa Alitas since August 2019

Casa Alitas welcomes asylum seekers released from Department of Homeland Security agencies. These guests are greeted warmly, offered food and water, screened for medical stability, given a COVID test, and offered COVID vaccines. Guests also have a chance to shower, select a change of clothing and shoes, contact their families, and work with staff and volunteers to arrange their outbound travel to the destinations where they will await their asylum hearings.
Donors and Supporters

We could not fulfill our mission without the support of wonderful people who give of their time and substance. That’s you!

<table>
<thead>
<tr>
<th>Circle of Light</th>
<th>Circle of Faith</th>
<th>Circle of Angels†</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>IRREVOCABLE PLANNED GIFTS</strong></td>
<td><strong>REVOCABLE PLANNED GIFTS</strong></td>
<td><strong>REALIZED PLANNED GIFTS</strong></td>
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<tr>
<td>Therese Velasco Berg</td>
<td>Tom and Karen Hall</td>
<td>Brian Bentley</td>
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<tr>
<td>Robert and Sylvia Gergen</td>
<td>Chris and Marguerite Harmon</td>
<td>John Damien Hoek</td>
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<td>John J. Kronner†</td>
<td>Ted and Jeanne Hasbrook</td>
<td>Claude Nagle</td>
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<td>Rev. Joseph A. Lombardo</td>
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<td>Tom and Liz McMahon</td>
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<td>Norman and Rebecca Rebenstorf</td>
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<td>Eugene and Louise Sander</td>
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<td>Regina Sasseen and Reece McNiel</td>
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<td></td>
<td>William Supplee</td>
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<td>Joan Tarke† and Daniel Sweet</td>
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<td></td>
<td>Charles A. Anderson Trust</td>
<td>Estate of Richard O. Martin</td>
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<td></td>
<td>Angel Charity for Children, Inc.</td>
<td>Margaret E. Mooney Foundation</td>
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<td>Arizona Community Foundation</td>
<td>O’ Rielly Family Foundation</td>
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<td></td>
<td>Estate of Elizabeth Brault</td>
<td>ORFA Foundation</td>
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<td></td>
<td>Estate of Nancy Brua</td>
<td>Elizabeth Ann Parkman Foundation</td>
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<td>Calistri Family Foundation</td>
<td>Deacon Gary and Barbara Pasquinelli</td>
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<td>Catholic Foundation</td>
<td>The Pocono Foundation</td>
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<td>for the Diocese of Tucson</td>
<td>Peter P. and Kathryn L. Popernack Family Trust</td>
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<td>Michael and Susan Cavender</td>
<td>Raskob Foundation</td>
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<td>Jim and Vicki Click</td>
<td>Tom Rogers and Ginny Clements</td>
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<td></td>
<td>David J. Clopine Trust</td>
<td>William and Mary Ross Foundation</td>
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<td></td>
<td>Cochise County Senior Meal Fundraising Group</td>
<td>Edmund and Beatriz Schweitzer</td>
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<td>Frederick Gardner Cottrell Foundation</td>
<td>Shamrock Foundation</td>
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<td></td>
<td>COVID-19 Community Support Fund held at the Community Foundation for Southern Arizona</td>
<td>May and Stanley Smith Charitable Trust</td>
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<td>Terry and Peggy DeWald</td>
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<td>Eaglet Fund held at the Community Foundation for Southern Arizona</td>
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<td>Diane and Bruce Halle Foundation</td>
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<td>Connie Hillman Family Foundation</td>
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<td>Ed and Suzanne Irving</td>
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<td></td>
<td>Estate of Lawrence B. Kaiser</td>
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<td></td>
<td>KCTC/Forgach Tennis Tournament</td>
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<td></td>
<td>Koch Foundation, Inc.</td>
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<td></td>
<td>Frank and Janet Marcus</td>
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</tbody>
</table>

If we have inadvertently omitted your name or listed you incorrectly, please accept our sincere apology and notify Sandy Erickson at (520) 670-0854.

† denotes deceased
Catholic Community Services of Southern Arizona, Inc.  
Results of Annual Operations*  |  Year Ended June 30, 2021

**REVENUES AND OTHER SUPPORT:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Fees and Grants</td>
<td>$16,946,828</td>
</tr>
<tr>
<td>Program Service Fees</td>
<td>$2,807,638</td>
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<tr>
<td>Indirect Public Support</td>
<td>$721,430</td>
</tr>
<tr>
<td>Contributions</td>
<td>$2,632,505</td>
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<tr>
<td>In-Kind Contributions</td>
<td>$708,406</td>
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<tr>
<td>Annual Catholic Appeal</td>
<td>$524,999</td>
</tr>
<tr>
<td>Investments and Other Income</td>
<td>$3,663,418</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$28,005,224</strong></td>
</tr>
</tbody>
</table>

**EXPENSES**

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$20,379,639</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>$181,302</td>
</tr>
<tr>
<td>Administration</td>
<td>$4,171,933</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$24,732,874</strong></td>
</tr>
</tbody>
</table>

**Funds Available (Used) for Program Services**  
$3,272,349

**PROGRAM SERVICES**

<table>
<thead>
<tr>
<th>Program</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services for the Disabled</td>
<td>$8,177,838</td>
</tr>
<tr>
<td>Family and Children’s Services</td>
<td>$7,789,884</td>
</tr>
<tr>
<td>Aging and Nutrition</td>
<td>$3,120,710</td>
</tr>
<tr>
<td>Other Programs</td>
<td>$1,291,207</td>
</tr>
<tr>
<td><strong>Total Program Services</strong></td>
<td><strong>$20,379,639</strong></td>
</tr>
</tbody>
</table>

*These figures have not yet been audited.
Administration and Agency/Program Leadership

CCS Corporate Leadership

Chief Executive Officer
Marguerite D. Harmon, MS
Chief Financial Officer
Jesus Fernandez, CPA
Operations Director
Teresa Cavendish
Human Resources Director
Catherine Coulter
Executive Director
Suzanne Bond

Agency and Program Directors

CCS – Child Welfare
Lillian Downing, Associate Director

CCS – Deaf & Residential Services
Tom Galey, COPD Associate Director
Karmen Johnson,
Community Living Associate Director
Jessica Winchester,
Vocational Associate Director
Cindy Walsh, VCD Associate Director
Larry Rhodes, COPD New Mexico
Associate Director

CCS – Pio Decimo Center
George Rushing II, Executive Director

CCS – Yuma, Gila Aging, Domestic Crisis Shelters in Cochise and Yuma Counties, Counseling
Evita Mendez-Counts, MA,
Executive Director

Catholic Community Services of Southern Arizona, Inc.

Board of Directors, 2021-2022

Officers
Maryann Hockstad, president
Anthony (Tony) R. Fonze, vice president
Fernando Barraza, treasurer
Patricia Torrington, secretary
Richard Koo, immediate past president
Mary E. Cochran, MD, MPH, member at large
Howard Richard, member at large

Members
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David Ball
Brian Connelly
Louann Costa
Elena B. Bellizzi d’Autremont
Charles Geoffrion
Robert Gonzalez
Alex Horvath
Christine Krikliwy
John Lohse
Maria Elena McElroy
Martha Moore-Monroy
Anne Terry Morales, Chancellor
Sister Irma Odabashian, CSJ
Kimberly O’Hagan
Cicely O. Parseghian

Agency Representatives

CCS – Sierra Vista
Maryann Hockstad

CCS – Yuma
Joseph Waterford

Deaf & Residential Services
Cliff Rowley

Pio Decimo Center
Vincent Boyen

Catholic Community Services Foundation, Inc.

Board of Directors, 2021-2022

Officers
Brian Connelly, president
Anne Terry Morales, Chancellor, vice president
Katie Maglaya, treasurer
Maureen Roll, secretary
Louann Costa, immediate past president

Members
Kim Anderson
Charles Geoffrion
Marguerite D. Harmon, MS
Maryann Hockstad
Lisa Jamison
Carissa Krautscheid
John Lohse
Sister Irma Odabashian, CSJ
Patricia Torrington

Honorary Members
Patricia Arida
Ginny Bargull
Jim Click, Jr.
Scott Goering, Esq.
Ed Irving
Czarina López
Allan Norville
Buck O’Rielly
Deacon Gary Pasquinelli
Jim Ronstadt
Our Vision
A compassionate and just community that upholds the God-given worth and dignity of every human being.

Our Mission
We strengthen children, adults, families and communities by providing help, creating hope and serving all.
This annual report meets the reporting requirements of numerous grantors in a cost-effective manner.

Thank you to those whose talents and generosity have made its production possible:

- Ruth Liljenquist Pagán for writing and editing
- Theresa Reindl Bingham for graphic design
- Bob Bingham and Jay Rochlin for photography
- Arizona Lithographers for printing

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